

AT&T Mobility Post-Paid Service (Consumer and Small Business)

In addition to any amounts due for services and equipment, the following fees may apply. AT&T reserves the right to change these fees, increase or decrease these fees, or impose additional fees without notice. Additionally, taxes may apply and vary by location.

Fee or Charge	Description	Amount
Late payment fee	One-time Charge to bills not paid in full by the payment due date.	\$5.75 for every bill cycle the customer is late for bills with Mobility service only
Payment Convenience fee	One-time charge to customer who make a payment with the assistance of an Authorized Retail agent or call center rep	Local Dealer: \$.50-\$1.00 Call center: \$5
Restoral fees	One-time fee charged for reconnecting service on accounts suspended or disconnected for non-payment.	\$35
Activations/Upgrade fees	One-time charge to customers who activate a new line of service or when a customer upgrades	AT&T Next/Installment Plans/EIP \$30 No-commit and BYOD (all other devices) \$30 Subsidized two year agreement \$45, except \$20 for secondary lines in Puerto Rico
Early Termination/ Cancellation Fees	One-time fee for customers who agree to a two-year contract who cancel service prior to the completion of their contractual agreement.	Varies based on when during the 24 month contract the customer terminates, generally ranges from \$58 to \$325.
Number change fee	One-time charge if a customer would like a new wireless TN.	\$36 per line
Detailed Billing for paper bill	Optional per use charge for additional details for voice, messaging, and data usage.	\$1.99 per request
Bill reprint fee	One-time charge for an additional monthly paper billing statement.	\$5 per reprint , \$0.10 additional for each page exceeding 100
NSF/Returned Check fee	One-time charge to the account when a check returns unpaid.	Up to \$30, varies by state
Equipment Restocking fee	One-time charge when equipment returns within the buyer's remorse period.	Up to \$45 for all devices; 10% of the sales price for tablets and accessories priced over \$200

Replacement SIM fee	One-time charge for customer-requested SIM replacement, including replacing damaged or missing SIMs, when device purchased from a third party requires a different SIM.	\$5 per SIM
411/Directory Assistance	Per use charge for national DA on the AT&T network.	\$1.99/call plus airtime \$1.50/call plus airtime for PR and USVI
Administrative Fee	Monthly surcharge, see att.com/additionalcharges .	\$1.99 per line per month
Federal USF	Monthly Federal Universal Service Fund charge, see att.com/additionalcharges .	Varies quarterly, approximately 16% per line per month
CRIM Surcharge	Monthly property tax surcharge variable up to \$1 (Puerto Rico only).	Varies, up to \$1.00
Property Tax Allotment Surcharge	Monthly surcharge for Corporate Responsibility Users (CRUs) only.	\$0.31
Other AT&T Surcharges	Monthly surcharges, see att.com/additionalcharges .	Varies by state, use att.com/additionalcharges for location specific amount
Regulatory Cost Recover Charge	Monthly surcharge, see att.com/additionalcharges .	Varies by state. Up to \$1.25/ per line per month, att.com/additionalcharges for location specific amount
State USF	Monthly State Universal Service Fee charge, see att.com/additionalcharges .	Varies by state, use att.com/additionalcharges for location specific amount
911 Fee	Monthly charge, see att.com/additionalcharges .	Varies by state, use att.com/additionalcharges for location specific amount
eWaste (CA Recycle Fee)	One-time California Electronic Waste Recycling Fee.	\$6
State Telecommunications Relay Service (TRS)	Monthly surcharge, see att.com/additionalcharges .	Varies by state, use att.com/additionalcharges for location specific amount
Vacation Hold	Monthly fee to put service on a temporary hold.	\$10 per line
Non-return Equipment Fee	One-time fee with certain equipment purchase plans for failing to return equipment as required under plan.	Difference between the full retail price of the equipment and the amount actually paid for the equip.

AT&T PREPAIDSM

AT&T may change, increase or decrease these Fees, or impose additional fees at any time, but the following list includes AT&T PREPAID consumer service one-time and recurring charges and fees.

Fee or Charge	Description	Amount
Number change fee	One-time charge if a customer would like a new wireless TN.	Representative assisted: (\$15) Self-Service: (\$10) Relocation: (\$15)
NSF/Returned Check fee	One-time charge to the account when a check returns unpaid.	Up to \$30, varies by state
Equipment Restocking fee	One-time charge when equipment returns within the buyer's remorse period.	\$45 for all devices (including tablets); 10% of sales price for accessories priced at \$200 or more
411/Directory Assistance	Per use charge for national DA on the AT&T network.	\$1.99/call plus airtime \$1.50/call plus airtime for PR and USVI
911 Fee	Charged pursuant to state and/or local law to finance local Enhanced 911 services, either monthly or at point of sale/time of account payment. See: att.com/shop/wireless/prepaidE911.html .	Varies by state, see att.com/shop/wireless/prepaidE911.html .