GRI Standards Content Index

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POSSIBILITIES

Learn more about our **Corporate Social Responsibility**

AT&T

GENERAL STANDARDS DISCLOSURES

Standard Disclosure	Disclosure Title	Location
Organizational Profile		
GRI 102-1	Name of the organization	Please see our 10-K Form (part 1).
GRI 102-2	Activities, brands, products, and services	Please see our 10-K Form (part 1).
GRI 102-3	Location of headquarters	Please see our 10-K Form (part 1).
GRI 102-4	Location of operations	Please see our 10-K Form (part 1).
GRI 102-5	Ownership and legal form	Please see our 10-K Form (part 1).
GRI 102-6	Markets served	Please see our 10-K Form (part 1).
GRI 102-7	Scale of the organization	Please see our 10-K Form (part 1) and our Annual Report pgs. 14–26.
GRI 102-8	Information on employees and other workers	Please see our Good Jobs and Workforce Diversity issue briefs.

Standard Disclosure	Disclosure Title	Location
GRI 102-9	Supply chain	AT&T purchases a substantial number of products and services from suppliers each year. Our network facilities, along with switching and supporting equipment and services comprise a major portion of these expenditures. AT&T generally purchases finished products from the manufacturers or through our authorized distributors and value-added resellers. For AT&T's solutions for businesses, these supply chain products and services support our delivery of our primary brands, products and services in Mobility, Network, Cybersecurity, Cloud, IoT, Voice, Enterprise Mobility, and Hosting Services. These business products and services provide solutions in industries including Retail, Transport, Education, Public Sector, Healthcare, Shipping, Hospitality and Legal. Our solutions for consumers, supported by our supply chain, are in wireless, TV, internet, home phone and smart technology.
		For non-telecommunications equipment, AT&T purchases from a wide variety of suppliers. AT&T usually buys the finished product, not the components. For general services, AT&T works with contractors who are held responsible for the entire project or job.
		AT&T generally engages personnel to provide professional services such as programming, engineering, and temporary personnel through agencies or brokers. Professionals are engaged directly only if they clearly meet the requirements for independent contractors under state and federal rules and regulations.
		For most over-the-counter commodities, AT&T buys from local companies using purchase orders. However, items purchased in volume are usually competitively bid to obtain volume discounts.
		We outline our expectations in our Principles of Conduct for Suppliers, which is posted on the AT&T supplier portal at attsuppliers.com.
		AT&T is also on the Board of Directors for APICS, an organization committed to fostering the advancement of end-to-end supply chain management. Please see more at www.apics.org.
		Please see our Engaging Our Supply Chain and Suppler Diversity issue briefs for more information.
GRI 102-10	Significant changes to the organization and its supply chain	There were no significant changes during the reporting period.
GRI 102-11	Precautionary Principle or approach	Signed by AT&T Chairman and CEO Randall Stephenson, the AT&T Environment, Health and Safety Policy asserts our commitment to preventing environment, health and safety incidents by integrating environment, health and safety considerations into business processes, and encouraging suppliers to do the same.
GRI 102-12	External initiatives	Please see the Policies and External Recognition sections of our Frequently Asked Questions, Governance and Policies, and our Issue Brief Library for initiatives related to specific topics.
GRI 102-13	Memberships of associations	Please see the External Recognition section of our Frequently Asked Questions, Governance and Policies , our Stakeholder Engagement Policy, Political Engagement Report, and Public Policy websites, as well as our Issue Brief Library for initiatives related to specific topics.

Standard Disclosure	Disclosure Title	Location
Strategy		
GRI 102-14	**Statement from senior decision-maker**	Please see the Letter from our CEO.
GRI 102-15	**Key impacts, risks, and opportunities**	Please see the Letter from our CEO and our 2017 Corporate Responsibility Update. In addition, please visit about.att.com/csr/reporting/latam to read more about our Latin American reports.
Ethics and Integrity		
GRI 102-16	**Values, principles, standards, and norms of behavior**	Please see the Policies section of our Frequently Asked Questions, Governance and Policies and, in particular, our Code of Ethics, Principles of Conduct for Suppliers and Code of Business Conduct.
Governance		
GRI 102-18	**Governance structure**	Please see our Good Corporate Governance issue brief.

Standard Disclosure	Disclosure Title	Location
Stakeholder Engagement		
GRI 102-40	**List of stakeholder groups**	Please see our Materiality Assessment and Stakeholder Engagement Policy.
GRI 102-41	**Collective bargaining agreements**	Approximately 46% of employees are covered by collective bargaining agreements. Please see our Good Jobs issue brief for more information.
GRI 102-42	**Identifying and selecting stakeholders**	Please see our Stakeholder Engagement Policy.
GRI 102-43	**Approach to stakeholder engagement**	Please see our Materiality Assessment and Stakeholder Engagement Policy.
GRI 102-44	**Key topics and concerns raised**	Please see our Materiality Assessment, Value Chain Map and Value Chain Mapping at-a-Glance.
Reporting Practice		
GRI 102-45	**Entities included in the consolidated financial statements**	This report covers AT&T and all our entities unless otherwise noted. AT&T publishes an annual 10-K, which covers all company-owned or controlled operations. Please see our 10-K Form (part 1, pg. 1) for more information.
GRI 102-46	**Defining report content and topic Boundaries**	Please see our Materiality Assessment, Value Chain Map and Value Chain Mapping at-a-Glance.
GRI 102-47	**List material topics**	Please see our Materiality Assessment, Value Chain Map and Value Chain Mapping at-a-Glance.
GRI 102-48	**Restatements of information**	We have restated the base year Scope 1 emissions in GRI 305-1 due to improved data availability and to include data from completed acquisitions. We have restated our Scope 3 base year as 2016 in GRI 305-3 as this was the first year that included all the sources being reported today. We have restated our Reduction of GHG emissions base year as 2016 in GRI 305-5 to highlight year-on-year annualized reductions.
GRI 102-49	**Changes in reporting**	There have been no changes in reporting during 2017.
GRI 102-50	**Reporting period**	January 1-December 31, 2017
GRI 102-51	**Date of most recent report**	June 28, 2017
GRI 102-52	**Reporting cycle**	Annual

GRI 102-53	**Contact point for questions regarding the report or its contents**	Ben Kruse, Director, Sustainability Integration, ben.kruse@att.com
GRI 102-54	**Claims of reporting in accordance with the GRI Standards**	This GRI Index and our 2017 Corporate Responsibility Update reporting materials have been prepared in accordance with GRI Standards: Core option.
GRI 102-55	**GRI content index**	GRI Content Index
GRI 102-56	**External assurance**	External assurance was not sought for this GRI report as a whole. AT&T uses an external third-party organization to assure our greenhouse gas emissions inventory. For our 2017 Greenhouse Gas Inventory, we obtained independent assurance of our Scope 1, 2 and 3 (select categories) emissions from Trucost. Please see our Greenhouse Gas Emissions issue brief and assurance statement for more information.

MATERIAL TOPICS

Standard Disclosure	Disclosure Title	Location
AT&T MATERIAL TOPIC: Network Reliability		
GRI 201: ECONOMIC PERFORMANCE		
GRI 103-1	**Explanation of the material topic and its Boundaries**	Please see our Network Architecture & Reliability issue brief.
GRI 103-2	**The management approach and its components**	Please see our Network Architecture & Reliability issue brief.
GRI 103-3	**Evaluation of the management approach**	Please see our Network Architecture & Reliability issue brief.
GRI 201-1	**Direct economic value generated and distributed**	Since 1992, AT&T has invested more than $650 million in our Network Disaster Recovery Program. Through this program, we deliver critical resources to areas in need to help ensure the flow of both wireless and wired communications during times of emergency. Please see our Network Architecture & Reliability issue brief for more information. Please see our Annual Report, pgs. 49-53 for more information on economic value generated and distributed.
AT&T MATERIAL TOPIC: Investing in education and high-tech skills development		
GRI 203: INDIRECT ECONOMIC IMPACTS		
GRI 103-1	**Explanation of the material topic and its Boundaries**	Please see our Supporting Education: AT&T Aspire, Providing Connectivity to Rural and Undersubscribed Populations and Network Architecture & Reliability issue briefs.
GRI 103-2	**The management approach and its components**	Please see our Supporting Education: AT&T Aspire, Providing Connectivity to Rural and Undersubscribed Populations and Network Architecture & Reliability issue briefs.
GRI 103-3	**Evaluation of the management approach**	Please see our Supporting Education: AT&T Aspire, Providing Connectivity to Rural and Undersubscribed Populations and Network Architecture & Reliability issue briefs.

Standard Disclosure	Disclosure Title	Location
GRI 203-1	Infrastructure investments and services supported	Over the past 5 years (2013-2017), AT&T invested nearly $145 billion in our wireless and wireline networks, including capital investments and acquisition of spectrum and wireless operations. Please see our Network Architecture & Reliability and Providing Connectivity to Rural and Undersubscribed Populations issue briefs for more information.
GRI 203-2	Significant indirect economic impacts	In our communities, $156 million was contributed or directed through corporate-, employee-, social investment- and AT&T Foundation-giving programs in 2017. Through the AT&T Aspire initiative, AT&T helps provide access to education and training people need to get and keep good jobs. Since 2008, we've committed $400 million to programs to help millions of students in all 50 states and around the world. Examples of these investments include: • AT&T has provided $1.35 million in funding to Proyecto Pastoral since 2012. Proyecto is a community-based organization in the economically challenged Boyle Heights section of Los Angeles. Proyecto Pastoral applied for and won funding through 3 AT&T Aspire competitive RFPs (request for proposals). With this funding, they activated their residents and community organizations, and implemented education projects to address the high school dropout crisis. During this time, graduation rates at Mendez High School, one of the schools in which they serve, rose from 34% to a remarkable 96% for the class of 2016. Graduation rates are also on the rise at Roosevelt High School, which is also served by Proyecto Pastoral. • Since 2008, AT&T and the AT&T Foundation have provided more than $11.4 million in funding to Jobs for America's Graduates (JAG) and its local affiliates. Most recently in 2017, AT&T contributed $3.5 million to JAG to allow the national non-profit to add new schools and/or expand existing programs through its 34 JAG State Affiliates with proven success records of keeping kids in school. In more than 3 decades of operation, JAG has helped over 1.2 million young people stay in school through graduation, pursue post-secondary education and secure quality entry-level jobs leading to career advancement opportunities. JAG performance outcomes for the class of 2016 include a graduation rate of 95% (compared to the 84.1% national graduation rate). • AT&T has also funded 32 immersive scholarships for low-income adults with barriers to education and employment through the General Assembly's Opportunity Fund, which provides tech and design skills training and career placement support. Scholarship recipients were 100% low- or middle-income adults. 88% of scholarship recipients have secured employment using their new skills. Please see our Supporting Education: AT&T Aspire issue brief for more information.

AT&T MATERIAL TOPIC: Greenhouse Gas Emissions

GRI 305: EMISSIONS

Standard Disclosure	Disclosure Title	Location
GRI 103-1	Explanation of the material topic and its Boundaries	Please see our Greenhouse Gas Emissions, Energy Management and Company Fleet and Transportation issue briefs.
GRI 103-2	The management approach and its components	Please see our Greenhouse Gas Emissions, Energy Management and Company Fleet and Transportation issue briefs.

Standard Disclosure	Disclosure Title	Location
GRI 103-3	Evaluation of the management approach	Please see our Greenhouse Gas Emissions, Energy Management and Company Fleet and Transportation issue briefs.
GRI 305-1	Direct (Scope 1) GHG emissions	Gross direct (Scope 1) GHG emissions in metric tons of CO_2 equivalent: 1,048,692
		Gases included in the calculation: CO_2, CH_4, N_2O, HFCs
		Biogenic CO_2 emissions in metric tons of CO_2 equivalent: 6,685 mtons CO_2e
		Base year for the calculation: 2008 was the first year for which our Scope 1 emissions were inclusive of all emissions sources within the portfolio and a period following the integration of new portfolio assets through acquisition. Emissions in 2008 were 1,354,054 mtons CO_2e.
		The original baseline was set in 2011 at the 2008 levels. At the time, it was recognized that certain data sources were in transition internally (refrigerants, stationary and portable generators). We were concerned that improved availability of this data would be interpreted as an actual change in Scope 1 emissions, so we held these sources at their 2011 levels. Several years later, we eliminated this treatment of the data, deeming it unnecessary and difficult to implement in retrospect. We are also back-casting DIRECTV Scope 1 emissions to our historical Scope 1 baseline (2008) based on an economic allocation model.
		Additionally, the original set of goals and targets for Scope 1 preceded our Natural Gas Fuel Cell program, which is a strategic imperative for the company aimed at a net reduction in overall carbon emissions. Heretofore, the fuel cell emissions from natural gas had not been segregated from any other natural gas emissions for the company. According to GHG Scope 2 guidance, Appendix A (pg. 94 "Like electricity, gas may be transmitted and distributed through a shared pipeline. Wherever it is used—either combusted in a boiler/heater or used as an input in a fuel cell—the emissions released from its consumption become the scope 1 emissions of the owner/operator of the equipment."
		Source of the emission factors and the global warming potential (GWP) rates used: The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition); US EPA Climate Leaders: Direct HFC and PFC Emissions from Manufacturing Refrigeration and Air Conditioning Equipment; US EPA Greenhouse Gas Reporting Program; GWP - IPCC Fourth Assessment Report (AR4 – 100 year); and Emissions factors – US EPA MRR Final Rule (40 CFR 98) 2016 Revisions – Tables C1 and C2 to Subpart C.
		Consolidation approach for emissions: Operational control
		Standards, methodologies, assumptions, and/or calculation tools used: Calculations are based on published criteria, such as emission factors and GWP rates. Consumption values are generally tracked using inventory management systems and/or other documented estimation methodology (e.g. fleet records, generator runtime, etc.). All reporting is in line with GHG accounting protocols, and with the approach and methodologies applied in previous years. Schneider Electric's Resource Advisor platform is the primary tool for emissions calculations (facility emissions), while other emissions calculations, in alignment with the GHG Protocol, are done manually.

Standard Disclosure	Disclosure Title	Location
GRI 305-2	Energy indirect (Scope 2) GHG emissions	Gross location-based energy indirect (Scope 2) GHG emissions in metric tons of CO_2e: 6,951,084

Gross market-based energy indirect (Scope 2) GHG emissions in metric tons of CO_2e: 6,752,872

Gases included in the calculation: CO_2, CH_4, N_2O

Base year for the calculation: AT&T reports our Scope 2 performance in terms of our Energy Intensity—reporting energy consumed in MWh per petabyte of data traffic carried on AT&T networks. We evaluate our energy use (with electricity consumption as its bellwether proxy) against our production output (data traffic volume). This allows us to continue to grow our business while improving our Scope 2 efficiency. Our current base year for the metric is 2013. In 2013, we had already achieved a prior goal of 60% reduction in energy intensity from a 2008 baseline and felt strongly that there was still a great deal of room for improvement. AT&T then established a further 60% Scope 2 energy intensity reduction target for 2020, relative to 2013 as the new baseline. The 2013 baseline intensity was 233 MWh/petabyte of data transmitted, which corresponds to a 2013 baseline of 8,103,246 mtons CO_2e.

There were no significant changes in emissions that triggered recalculations of base year emissions.

Source of the emission factors and the global warming potential (GWP) rates used: USEPA eGRID2016 released February 2018, International Energy Agency Data Services. 2017 – Year 2015. "CO2 Emissions from Fuel Combustion"; GWP – IPCC Fourth Assessment Report (AR4 – 100 year); Emission Factors – US EIA Form EIA-1605, Appendix N. Emission Factors for Steam and Chilled/Hot Water.

Consolidation approach for emissions: Operational control

Standards, methodologies, assumptions, and/or calculation tools used: The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition), US EPA Climate Leaders: Indirect Emissions from Purchases/Sales of Electricity and Steam. All reporting is in line with GHG accounting protocols, and with the approach and methodologies applied in previous years. Schneider Electric's Resource Advisor platform is the primary tool for emissions calculations (facility emissions), while other emissions calculations, in alignment with the GHG Protocol, are done manually. |
| GRI 305-3 | Other indirect (Scope 3) GHG emissions | Gross other indirect (Scope 3) GHG emissions in metric tons of CO_2e: 5,745,609

Gases included in the calculation: CO_2, CH_4, N_2O

Biogenic CO_2 emissions in metric tons of CO_2e: 0

Other indirect (Scope 3) GHG emissions categories and activities included in the calculation: Business Travel; Downstream Leased Assets (Set top boxes); Upstream and Downstream Transportation; Purchased Goods and Services; and Capital Goods

Base year for the calculation: We regard 2016 as our base year for Scope 3 emissions, and Scope 3 emissions in the base year were 3,398,065 mtons CO_2e. This was the first year that included all the sources currently being reported. Comparison to prior years would misconstrue availability of the larger data set with higher actual emissions in this scope, and that would be erroneous.

Source of the emission factors and the global warming potential (GWP) rates used: GWP-IPCC Fourth Assessment Report (AR4 - 100 year); Emissions factors - US EPA MRR Final Rule (40 CFR 98) – Tables C1 and C2 to Subpart C, DEFRA – Business Travel-Air.

Standards, methodologies, assumptions, and/or calculation tools used: The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition); DEFRA Guidance on Business Travel. All reporting is in line with GHG accounting protocols, and with the approach and methodologies applied in previous years. Schneider Electric's Resource Advisor platform is the primary tool for emissions calculations (facility emissions), while other emissions calculations, in alignment with the GHG Protocol, are done manually. |

Standard Disclosure	Disclosure Title	Location
GRI 305-4	GHG emissions intensity	GHG emissions intensity ratio for the organization: 66.75 mtons CO_2e per petabyte Organization-specific metric (the denominator) chosen to calculate the ratio: 119,853 petabytes of traffic carried on the AT&T network (production) Types of GHG emissions included in the intensity ratio; whether direct (Scope 1), energy indirect (Scope 2), and/or other indirect (Scope 3): Scope 1 + Scope 2 gross emissions Gases included in the calculation: CO_2, CH_4, N_2O, HFCs.
GRI 305-5	Reduction of GHG emissions	GHG emissions reduced as a direct result of reduction initiatives, in metric tons of CO_2e: 983,311 Gases included in the calculation: CO_2, CH_4, N_2O Base year or baseline, including the rationale for choosing it: 2016, to highlight year-on-year annualized reductions. Scopes in which reductions took place; whether direct (Scope 1), energy indirect (Scope 2), and/or other indirect (Scope 3): Scopes 1, 2 and 3 Standards, methodologies, assumptions, and/or calculation tools used: Applied eGRID 2016 (AR4) to annualized savings from 2017 completed energy reductions activities using non-baseload emission factors.
AT&T MATERIAL TOPIC: Investing in employees		
GRI 404: TRAINING AND EDUCATION		
GRI 103-1	Explanation of the material topic and its Boundaries	Please see our Good Jobs and Engaging Employees in their Communities issue briefs.
GRI 103-2	The management approach and its components	Please see our Good Jobs and Engaging Employees in their Communities issue briefs.
GRI 103-3	Evaluation of the management approach	Please see our Good Jobs and Engaging Employees in their Communities issue briefs.
GRI 404-1	Average hours of training per year per employee	We provided an average of more than 78 hours of training per employee in 2017, or approximately 20 million total hours. Gender and employee category specifications are not available. Please see our Good Jobs issue brief for more information.

Standard Disclosure	Disclosure Title	Location
GRI 404-2	**Programs for upgrading employee skills and transition assistance programs**	We've long been a company that places a priority on providing the training and development needed for our employees to work and compete in our tech-focused and rapidly changing industry. We provide our employees with a range of options—both internal and external to AT&T. All are focused on ensuring our employees are aligned with our Chairman's vision for the business—which is that they understand and are prepared for the future of our company. Our employees benefit from access to our corporate university, AT&T University (TU), which delivers our flagship training program. TU focuses on aligning company leaders to strategic business innovation and results; skilling and reskilling our employees; inspiring an innovative culture of continuous learning; offering a range of ongoing training modules and other skillset development, both live and on-demand; and increasingly delivering training in a more mobile, effortless experience. We're also working with external partners—like Udacity and numerous universities—to create additional opportunities for employees that lead to degrees or certifications in specialized fields. Examples include Nanodegrees—self-paced, fast-track technical credentials in areas like mobile development and data analytics. In 2017, we expanded our Nanodegree portfolio with new nanodegrees in Artificial Intelligence, Virtual Reality Developer and Predictive Analytics. We also continued our partnerships for online master programs with Georgia Tech, Oklahoma University and the University of Notre Dame. With Coursera, employees can access course content taught by instructors at top educational institutions all over the world. The content is prerecorded and available online so they can access it whenever and wherever they want. Topics include digital marketing, economics, supply chain and HR, and are well-suited for employees in less technical roles. Many bargained-for employees are covered by a Job Offer Guarantee that guarantees they will receive another job offer with the company when in a lay-off situation. Severance pay for bargained-for employees is generally determined based on service, and some training and assistance may be available depending on contract. Outplacement (career transition) services are available to eligible management employees whose existing jobs are eliminated or relocated. Lee Hecht Harrison services are offered for a period of 4 months and address issues related to initiating a job search, including resume preparation, interviewing skills and negotiating the job offer. Severance pay is available for eligible management employees whose jobs are eliminated or relocated. Severance pay is calculated based upon the employee's base salary and years of service with the company; payouts range from a minimum of 4% of an employee's annual base salary for employees with 0-1 year of service with AT&T to a maximum payout of 50% of an employee's annual base salary for those with 13 or more years of service.
GRI 404-3	**Percentage of employees receiving regular performance and career development reviews**	100% of eligible employees with at least 3 months of calendar service received a formal performance appraisal and review during the reporting period. Of note, we do not track frequency of career development discussions. Supervisors are encouraged to have continuous feedback discussions, 1 per month (at minimum) is recommended, with at least 1 career discussion, which may or may not occur during a formal review.
AT&T MATERIAL TOPIC: Deployment to Rural Areas and Underserved Populations		
GRI 413: LOCAL COMMUNITIES		
GRI 103-1	**Explanation of the material topic and its Boundaries**	Please see our Providing Connectivity to Rural and Undersubscribed Populations, Philanthropy Highlights and Supporting Education: AT&T Aspire issue briefs.
GRI 103-2	**The management approach and its components**	Please see our Providing Connectivity to Rural and Undersubscribed Populations, Philanthropy Highlights and Supporting Education: AT&T Aspire issue briefs.
GRI 103-3	**Evaluation of the management approach**	Please see our Providing Connectivity to Rural and Undersubscribed Populations, Philanthropy Highlights and Supporting Education: AT&T Aspire issue briefs.

Standard Disclosure	Disclosure Title	Location
GRI 413-1	Operations with local community engagement, impact assessments and development programs	At AT&T, we are using the power of our network to build a better tomorrow. Please see our Providing Connectivity to Rural and Undersubscribed Populations, Good Jobs, Philanthropy Highlights and Supporting Education: AT&T Aspire issue briefs for more information on our support of local communities.

AT&T MATERIAL TOPIC: Promoting Safe Use of Products and Services

GRI 416: CUSTOMER HEALTH AND SAFETY

GRI 103-1	Explanation of the material topic and its Boundaries	Please see our Promoting Safe Use of Products and Services issue brief.
GRI 103-2	The management approach and its components	Please see our Promoting Safe Use of Products and Services issue brief.
GRI 103-3	Evaluation of the management approach	Please see our Promoting Safe Use of Products and Services issue brief.
GRI 416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	There were no known incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services within the reporting season. Please see our Promoting Safe Use of Products and Services issue brief for more information.

AT&T MATERIAL TOPIC: Responsible Marketing and Transparency of Offers

GRI 417: MARKETING AND LABELING

GRI 103-1	Explanation of the material topic and its Boundaries	Please see our Customer Experience and Satisfaction issue brief and our AT&T Brand Center.
GRI 103-2	The management approach and its components	Please see our Customer Experience and Satisfaction issue brief and our AT&T Brand Center.
GRI 103-3	Evaluation of the management approach	Please see our Customer Experience and Satisfaction issue brief and our AT&T Brand Center.

Standard Disclosure	Disclosure Title	Location
GRI 417-3	Incidents of non-compliance concerning marketing communications	There were no known incidents of non-compliance with regulations that resulted in a penalty, fine or warning, or with voluntary codes concerning marketing communications within the reporting season. Please see our Customer Experience and Satisfaction issue brief and our Annual Report for more information.
AT&T MATERIAL TOPIC: Network/Data Security		
GRI 418: CUSTOMER PRIVACY		
GRI 103-1	Explanation of the material topic and its Boundaries	Please see our Network Security issue brief.
GRI 103-2	The management approach and its components	Please see our Network Security issue brief.
GRI 103-3	Evaluation of the management approach	Please see our Network Security issue brief.
GRI 418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	AT&T is committed to maintaining its customers' privacy. Despite our best efforts, there are occasions when unauthorized parties gain access to our customers' information. The details associated with any such events are confidential. For more information on data protection and security, please see our Privacy Policy.
AT&T MATERIAL TOPIC: Customer Privacy		
N/A		
GRI 103-1	Explanation of the material topic and its Boundaries	Please see our Protecting Privacy issue brief.
GRI 103-2	The management approach and its components	Please see our Protecting Privacy issue brief.
GRI 103-3	Evaluation of the management approach	Please see our Protecting Privacy issue brief.
N/A	Customer Privacy	We take customer privacy very seriously. Our customers have choices about how we use their information. We are committed to transparently communicating our privacy policies to our customers in plain language, and this all starts with the AT&T Privacy Policy. Please see our Code of Business Conduct and our Protecting Privacy issue brief for more information.

Standard Disclosure	Disclosure Title	Location
AT&T MATERIAL TOPIC: Accessibility of products and services		
N/A		
GRI 103-1	**Explanation of the material topic and its Boundaries**	Please see our Accessibility issue brief.
GRI 103-2	**The management approach and its components**	Please see our Accessibility issue brief.
GRI 103-3	**Evaluation of the management approach**	Please see our Accessibility issue brief.
N/A	**Accessibility of Products and Services**	At AT&T, we believe in the ability of all people. Our dedication to accessibility is evident in the products we make, ithe services we offer and how we hire, develop and engage employees with disabilities. Whether we are working with manufacturers to build accessibility into smartphones or providing employees with customized accessibility solutions, we create inclusive experiences for customers and employees, so we can all progress, grow and achieve. Please visit www.att.com/accessibility, our Universal Design Statement, our AT&T Call Centers site and our Accessibility issue brief for more information.
AT&T MATERIAL TOPIC: Online Safety		
N/A		
GRI 103-1	**Explanation of the material topic and its Boundaries**	Please see our Promoting Safe Use of Products and Services issue brief.
GRI 103-2	**The management approach and its components**	Please see our Promoting Safe Use of Products and Services issue brief.
GRI 103-3	**Evaluation of the management approach**	Please see our Promoting Safe Use of Products and Services issue brief.
N/A	**Online Safety**	AT&T supports myriad programs that raise the profiles of online safety issues and provide resources and tools to consumers who seek more information. We also participate in and host community summits, panels and educational events that help consumers of all ages learn how to safely and efficiently manage technology. Please visit digitalyou.att.com, att.com/smartcontrols, later-haters.att.com and our Promoting Safe Use of Products and Services issue brief for more information.

Standard Disclosure	Disclosure Title	Location
AT&T MATERIAL TOPIC: Affordability		
N/A		
GRI 103-1	**Explanation of the material topic and its Boundaries**	Please see our Providing Connectivity to Rural and Undersubscribed Populations issue brief.
GRI 103-2	**The management approach and its components**	Please see our Providing Connectivity to Rural and Undersubscribed Populations issue brief.
GRI 103-3	**Evaluation of the management approach**	Please see our Providing Connectivity to Rural and Undersubscribed Populations issue brief.
N/A	**Affordability**	Affordable access to high-speed internet is an important tool for advancing access to education, healthcare and employment— whether households use the internet for school work, or to complete an online education, apply for jobs online, research health information, or simply stay in touch with family and friends. In 2017, we continued to help make internet service more affordable for qualifying low-income households in our 21-state wireline footprint with Access from AT&T.
		Please visit att.com/access for full details and see our Providing Connectivity to Rural and Undersubscribed Populations issue brief for more information.
AT&T MATERIAL TOPIC: Products and services that enable social and environmental benefit		
N/A		
GRI 103-1	**Explanation of the material topic and its Boundaries**	Please see our Addressing Climate Change issue brief.
GRI 103-2	**The management approach and its components**	Please see our Addressing Climate Change issue brief.
GRI 103-3	**Evaluation of the management approach**	Please see our Addressing Climate Change issue brief.
N/A	**Products and services that enable social and environmental benefits**	AT&T offers several ICT products that have the ability to create efficiencies and environmental savings.
		For more information please also see our Addressing Climate Change issue brief and our IoT Solutions, Digital Life, Connected Car and 10x websites.