

FirstNet® 101

The most important wireless network in the country

FirstNet is a nationwide, high-speed wireless broadband network and set of specialized, innovative tools, technologies and features specifically built for public safety.

FirstNet is designed for every first responder in the country – career or volunteer; city, state, tribal or federal; and urban, suburban or rural. Think firefighters, EMS personnel, law enforcement, 9-1-1 communicators and emergency managers. FirstNet is also available to a community of users who are critical to supporting an emergency response – including nurses and physicians or utility companies that clear downed power lines and manage gas leaks.

Why was it created?

Public safety is called upon to handle emergencies every single day. They must be ready for the worst with the best tools to help them respond as quickly and safely as possible. But first responders have repeatedly struggled to reliably communicate and coordinate across agencies and jurisdictions.

The tragic events of 9/11 underscored this, making it clear that public safety needed a better way to communicate. So, FirstNet was born to improve public safety communications nationwide.

Making public safety communications a national priority



How does it work?

FirstNet uses all AT&T LTE spectrum bands and a special lane of connectivity called Band 14 – nationwide, high-quality spectrum specifically set aside for FirstNet. During an emergency, this band – or lane – can be cleared and locked just for FirstNet subscribers.

Whatever the mission – responding to a routine call, supporting a large event or managing an emergency or disaster – FirstNet gives priority to public safety, so they can connect where and when they need to, to keep us all safer.

Creating a specialized communications highway just for public safety



Why is it unique?

FirstNet is the only communications platform specifically designed with and for public safety based on their direct feedback and needs.

FirstNet is interoperable across agencies. Robust tools and features only found on FirstNet include:

- Always-on, 24-hours-a-day priority and preemption across voice and data for first responders
- Dedicated access to Band 14 spectrum where and when it's needed
- Mission-centric tools – like apps and devices – tested for public safety, plus free smartphones for first responder agencies*
- Access to a dedicated fleet of 100+ portable network assets
- Unparalleled support for public safety's mission
- Government oversight and accountability from the FirstNet Authority

Giving public safety a diverse set of communications capabilities



Why does it matter?

No connection matters more than one that could help save a life. That's why our work to give first responders access to the leading tools that will help them do their important jobs is something we can all feel good about.

Equipping first responders with 24/7 reliable, unthrottled connectivity and an ecosystem of cutting-edge apps, devices and solutions means they can connect to the critical information they need – every day and in every emergency – without worrying about connectivity challenges.

FirstNet is also bringing more reliable communications to rural communities across the country – covering over 2.71 million square miles nationwide and growing.

Helping public safety achieve their mission as they work to keep us safe



What's AT&T's role?

Serving public safety is our mission

AT&T is the official private partner behind FirstNet.

We are working with the First Responder Network Authority (FirstNet Authority) – an independent government agency – to design, build and evolve FirstNet for the next 20+ years.

By the Numbers

As of July 2021

FirstNet covers **2.71M** square miles nationwide

50 states, **5** territories, + the District of Columbia



2.5M+ FirstNet connections

17K+

public safety agencies and organizations subscribed

What are others saying about it?

"FirstNet is spurring innovation that will help save lives, and we are thrilled to see the network continue to grow to reach more communities and responders that serve them across the country," said FirstNet Authority CEO Edward Parkinson.



FIRSTNET®
Built with AT&T

* Available only to FirstNet first responder public safety entities for Primary Agency Paid User lines of service. Requires a new FirstNet Mobile - Unlimited for Smartphone line or eligible upgrade on a two-year service agreement or AT&T installment 30-month agreement. For two-year agreement, upgrade your smartphone with a new eligible smartphone every two years at no additional cost for as long as your service plan is in effect and in good standing. Pay \$.99 for eligible smartphone at purchase, credited back within three billing cycles. Upgrade requires new two-year agreement. For AT&T Installment 30-month agreement, upgrade your smartphone with a new eligible smartphone every time you satisfy your current AT&T Installment agreement and sign a new one for no additional cost for as long as your service plan is in effect and in good standing. For both plans, tax on full discount price (two-year agreement) or full retail price (AT&T Installment agreement) due at sale. Activation and other fees, taxes, charges and restrictions apply. See firstnet.com/agencyoffersfor offer details.