

### 9/11 Terrorist Attacks **September 11, 2001**

The September 11, 2001, attacks were one of the most devastating events in our nation's history. The tragedy also revealed fundamental problems with the communications systems used by America's first responders, such as radio system limitations preventing first responders from different agencies to speak with each other, and wireless networks becoming overwhelmed and congested, hampering public safety voice and data transmissions.

### **Congress Creates the First Responder Network Authority** February 22, 2012

U.S Congress created the First Responder Network Authority (FirstNet Authority) as part of the bipartisan

Middle Class Tax Relief and Job Creation Act. The law allocated 20 megahertz of spectrum and \$7 billion (in funds raised through spectrum auction) to establish a broadband network dedicated to the nation's first responders and gave the FirstNet Authority the mandate to build, operate, and maintain that network.

# March 2017

AT&T Answers Public Safety's Call

After undergoing a rigorous RFP process, the FirstNet Authority awarded AT&T an innovative and success-based 25-year contract to build and manage the Nationwide Public Safety Broadband Network (FirstNet) based on the high standards and objectives first responders require. Among the bids submitted, no other major wireless provider stepped forward to answer public safety's call for the creation of their own wireless network By being selected as the private-partner, AT&T has a responsibility unlike any other wireless carrier.

# March 2018 Architected from the ground up for superior reliability,

**Public Safety's Network Comes** 

AT&T launched the dedicated, physically separate <u>FirstNet network core</u>, giving first responders access to a highly secure and truly specialized communications system that is distinct from commercial network offerings to keep them mission ready.



# From hurricanes and wildfires to major events like the

Boston Marathon and 4th of July parades, public safety

agencies on FirstNet, Built with AT&T gained access to their own dedicated fleet of 72 portable cell sites to help first responders stay connected and operate faster, safer and more effectively when lives are on the line. FirstNet Fleet assets are available free of charge, 24x7x365 to agencies on FirstNet, giving them confidence they will have connectivity when and where they need it.

# Developed from the ground up specifically for and with public safety, FirstNet Push-to-Talk (PTT) is the

**Furthering Mission-Critical** 

first-ever nationwide mission-critical standards-based

March 2020

Interoperability

push-to-talk solution to launch in the U.S. Joining a broad ecosystem of public safety-centric applications FirstNet Ready® devices, FirstNet PTT is the first in a suite of standards-based, mission-critical communications solutions and represents an evolution of the public safety broadband network, furthering a fundamental purpose of FirstNet: interoperability.

### As public safety's network. FirstNet has unique benefits first responders can't get anywhere else. Now, public safety can take advantage of unique innovations like Z-Axis and MegaRange™. Z-Axis is designed to assist with

**Driving an Ecosystem of Innovation** 

identifying where a first responder is located within a building. And MegaRange significantly boosts cellular transmission strength, enabling first responders to operate farther away from the edge of network coverage.

# **Connecting Rural and Remote Areas of America**

### bridge the rural-urban digital divide to help ensure all of public safety – and the communities they serve – have access to critical connectivity to help meet the urgent

When designing the custom FirstNet State Plans, public safety and local leaders identified priority coverage areas. The FirstNet network expansion is helping to

challenges of today and tomorrow. In 2021, FirstNet

February 2021

covered 2.71 million square miles of the nation, and more than 15,000 public safety agencies and organizations – accounting for more than 2 million connections nationwide - have subscribed to FirstNet. **'ROG the Dog' Therapy Animals** Support the Frontlines

### the U.S., ROG the Dog has been deployed to support first responders on the frontlines of wildfires across the West and following other major disasters.

Therapy dogs are proven to have a positive impact on mental and physical health. That's why FirstNet launched the "ROG the Dog" animal-assisted therapy initiative. Currently comprised of over 30 animals stationed across

**Covering More First Responders** than Any Other Network

February 2022-Present FirstNet covers more than 2.81 million square miles - more than any commercial network. And as of Oct. 2022, FirstNet connects more than 23,000 agencies and organizations accounting for 4 million connections. With 150+ dedicated deployable assets, customers have increased coverage during planned events or disasters.

# Responding to Disasters

sets, FirstNet strategically deploys SatCOLTs and other solutions to help increase coverage in areas affected by disasters to support public safety.

September 2022 First responders never know exactly when and where disaster might strike, but they need to be ready. FirstNet provides dedicated connectivity when needed for public safety to support their response to flooding, tornadoes, wildfires, building collapses, hurricanes like Fiona and Ian, search & rescues, and other planned and emergency incidents. In 2022 so far, we have deployed 1,000+ FirstNet solutions to support public safety nationwide. And with 150+ dedicated deployable

# The 9/11 Commission Report identified gaps in emergency communications and recommended a

The 9/11 Commission Report

nationwide network for public safety communications. In the years that followed, public safety organizations and associations came together to call on Congress to pass legislation establishing a reliable, dedicated, highly secure, and nationwide high-speed network for first responders.



# First Responders January 2016

Public safety officials worked closely with the FirstNet

Authority since its inception to ensure the FirstNet network meets first responders' needs – today and in the future. After consulting with more than 1.8 million first responders and state tribal, territorial, and local public safety and technology executives across the country, the FirstNet Authority issued an RFP to create a first-of-its-kind public-private partnership and help bring FirstNet to life.

# Every State Says "Yes" to FirstNet After forming the public-private partnership, a custom

FirstNet State Plan (based upon local public safety

feedback) outlining how FirstNet would be deployed was shared with the governor of each U.S. state and territory. Every state and territory opted-in, meaning they said "Yes" to enabling FirstNet to be deployed as a single, interoperable nationwide network. And with the official green light, AT&T began the aggressive network build.

### **Command and Control** August 2018 Unique in the industry, with the launch of the FirstNet

Strengthening Public Safety's

Response Operations Group (ROG) public safety now has a level of support during emergencies and planned events that's far beyond anything they've ever seen. This team of former first responders is dedicated to working around the clock, 24x7x365, to support public safety's emergency communications needs and manages the deployment of the dedicated FirstNet Fleet of mobile cell sites.

### **December 2019** More than 10,000 agencies and organizations – representing over 1 million connections – are now using

FirstNet Takes to the Skies

the FirstNet network. And with an eye on first

responders' needs, AT&T went above and beyond its contractual commitment with the FirstNet Authority by launching experimental technology like the Flying COW™ and the <u>FirstNet One</u> aerostat "blimp" – a first-of-its-kind public safety solution designed to keep public safety connected during large scale, catastrophic events.



#### COVID-19 was an unprecedented event for the country. And FirstNet was there to help America's first responders and medical professionals- in the fight against the pandemic – resulting in a growth of FirstNet subscribers

on the frontlines. Examples include providing critical

March 2020

quarantine locations, naval hospital ships, major medical centers, emergency operations centers, drive-thru testing and vaccination sites and more. Supporting First Responders at

connectivity in hard-hit communities for field hospitals,

### FirstNet capabilities were put to the test during the Jan. 6 riots at the **U.S. Capitol**: "The network was able to serve the first responders who were trying to defend the Capitol that day — commercial networks didn't have the

**America's Capitol** 

same success. Without FirstNet, public safety's ability to respond and coordinate would have been even more

**January 6, 2021** 

Guddemi, statewide interoperability coordinator for the District of Columbia Homeland Security and Emergency Management Agency.

difficult and complicated than it already was." - Charlie



### associations representing more than 5.1 million first responders – to coordinate how we support holistic health and wellness of the public safety community.

Bringing a One-of-a-Kind 5G experience to First Responders **August 2021-Present** 

FirstNet is not a commercial network. That's why it's essential we approach 5G in a different way for first responders and take the right steps for public safety to

### effectively meet their unique mission needs. The public safety community on FirstNet in various cities and locations across the country have access to High-Band 5G+, Mid-Band 5G+ and Low-Band 5G.

**Enhancing In-Building Coverage** March 2022 With 80% of wireless calls taking place indoors, the need for in-building dedicated public safety connectivity is essential to public safety operations. As a result

of the public-private partnership between AT&T and the FirstNet Authority, first responder agencies on FirstNet can now enhance their in-building wireless communications at no cost with the Cell Booster Pro—an enterprise-grade mini cell tower that provides reliable connectivity.



**Looking Ahead** The impacts of FirstNet have been real, tangible and, at times, lifesaving. We believe FirstNet is the most

A Network Built for Tomorrow

important wireless network in the nation because it is serving our first responders. And both AT&T and the FirstNet Authority are committed to continuously evolving and innovating to meet public safety's ongoing needs over the next 20+ years to help keep public safety and those they serve safer.