

# Privacy Policy for AT&T Inc. Websites

This Privacy Policy applies to the websites for AT&T Inc. and information collected through those websites. AT&T products and services are provided or offered by subsidiaries and affiliates of AT&T Inc. under the AT&T brand or other brands and not by AT&T Inc. Those subsidiaries and affiliates have their own privacy policies that apply to their products, services, and websites. This Privacy Policy applies only to the websites for AT&T Inc. (“AT&T Inc. websites” or “these websites”). By using AT&T Inc. websites, you accept and agree to the terms of this Privacy Policy (“Policy”). If you do not agree to this Policy, please do not use these websites.

## Information we collect through AT&T Inc. websites

We automatically collect information about how you use these websites and what device or devices you use to do so through the use of cookies, web beacons, and other technologies. For example, these websites automatically record website usage information including your IP address, browser type, operating system, and device type used to access the website. This information does not identify you personally, and we do not use this information to track or record information about individuals through these websites.

## How we use the information we collect

We use the data collected through these websites for a variety of purposes including to better understand how people use each website, to prevent fraud, and to improve the effectiveness, security and integrity of the website. We may also use the data to provide you information about AT&T and its products and services and offers, to protect and enforce our agreements and property rights, to comply with court orders, legal processes or respond to regulatory or other similar requests.

## We share the information with

- Our subsidiaries and affiliates.
- Vendors and agents performing services on our behalf.
- Third parties but only in aggregate form or as may be required by law.

## Data storage and retention

Data we collect through the AT&T Inc. websites may be processed and stored in the United States, or in other countries where we or our affiliates or service providers process data. We take steps to ensure that data is processed according to this Policy and to the requirements of applicable law of your country and of the additional countries where the data is subsequently processed.

When we transfer personal data from the European Economic Area to other countries, we use appropriate legal mechanisms to help ensure all applicable laws, rights and regulations continue to protect your data.

We keep any information we collect through these websites as long as we need it for business, tax, or legal purposes. After that, we destroy it by making it unreadable or indecipherable.

## **Security of your data**

We've established electronic and administrative safeguards designed to make the information we collect from these websites secure. However, no transmission or electronic storage of information is guaranteed to be secure. We therefore urge you to always use caution when transmitting information over the Internet.

## **Links to other websites**

These websites contain links to other websites and servers that are not AT&T Inc. websites. This Policy does not apply to the privacy practices or the content of such linked sites. When you link to another site, you are subject to the privacy policy of the new site.

## **Changes in ownership or to the Policy**

Information collected through these websites may be shared and transferred as part of any merger, acquisition, sale of company assets, or transition of service to another provider. This also applies in the unlikely event of an insolvency, bankruptcy, or receivership in which customer and user records would be transferred to another entity as a result of such a proceeding.

We may update this Policy as necessary to reflect changes we make and to satisfy legal requirements. Updates to this Policy will be posted to these websites. We'll post a prominent notice of material changes on these websites.

## **Information for our California customers**

**Website data collection:** We don't knowingly allow other parties to collect personally identifiable information about your online activities over time and across third-party websites when you use our websites unless we have your consent.

**Do Not Track notice:** We don't currently respond to Do Not Track and similar signals. Please go to [All About Do Not Track](#) for more information.

## **California Consumer Privacy Act (CCPA)**

**CCPA Personal Information** (CCPA PI) is defined by California law as information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with California consumers or households.

## **The information we collect and share**

We want to provide our customers with the information they need to exercise their rights over their CCPA PI. Here is information about the CCPA PI we have collected from and shared about consumers over the past year.

### **Information we collected from consumers**

The CCPA identifies a number of categories of CCPA PI. In the year before the date this policy was issued, we collected these categories of CCPA PI:

- Unique and online identifiers – IP address, device IDs, or other similar identifiers
- Internet, gaming or other electronic network activity information - such as browsing history, search history and information regarding an individual’s interaction with an internet website, application, or advertisement
- Location Information
- In Game or Online Viewing Activities (e.g., videos viewed, pages viewed)

We collected these categories of CCPA PI for the following purposes:

- Fraud and crime prevention
- Debugging errors in systems
- Marketing and advertising
- Internal research, analytics and development – e.g., user preference analytics
- Developing, maintaining, provisioning or upgrading networks, services or devices.

### **Information we shared about consumers**

In the year before the date this policy was issued, we shared these categories of CCPA PI with providers who provide services for us, like processing your bill:

- Unique and online identifiers – IP address, device IDs, or other similar identifiers
- Internet, gaming or other electronic network activity information - such as browsing history, search history, and information regarding an individual’s interaction with an internet website, application, or advertisement
- Location Information
- In Game or Online Viewing Activities (e.g., videos viewed, pages viewed)

The CCPA defines sale very broadly and includes the sharing of CCPA PI for anything of value. According to this broad definition, in the year before the date this policy was issued, a ‘sale’ of the following categories of CCPA PI may have occurred:

- Unique and online identifiers – IP address, device IDs, or other similar identifiers
- Internet, gaming or other electronic network activity information - such as browsing history, search history, and information regarding an individual's interaction with an internet website, application, or advertisement
- Location Information
- In Game or Online Viewing Activities (e.g., videos viewed, pages viewed)

## **Your right to request disclosure of information we collect and share about you**

We are committed to ensuring that you know what information we collect. You can ask us for the following information:

- The categories and specific pieces of your CCPA PI that we've collected.
- The sources from which your CCPA PI was collected.
- The business purposes for collecting or selling your CCPA PI.
- The third parties with whom we shared your CCPA PI.

We are also committed to ensuring that you know what information we share about you. You can submit a request to us for the following additional information:

- The categories of CCPA PI we've sold about you, the third parties to whom we've sold that CCPA PI, and the category or categories of CCPA PI sold to each third party.
- The categories of CCPA PI that we've shared with service providers who provide services for us, like processing your bill.

To exercise your right to request the disclosure of your CCPA PI that we collect or share, either click [here](#) or contact us at 866-385-3193. These requests for disclosure are generally free.

## **Your right to request the deletion of CCPA PI**

Upon your request, we will delete the CCPA PI we have collected about you, except for situations when that information is necessary for us to: provide you with a good or service that you requested; perform a contract we entered into with you; maintain the functionality or security of our systems; comply with or exercise rights provided by the law; or use the information internally in ways that are compatible with the context in which you provided the information to us, or that are reasonably aligned with your expectations based on your relationship with us.

To exercise your right to request the deletion of your CCPA PI, either click [here](#) or contact us at 866-385-3193. Requests for deletion of your CCPA PI are generally free.

## **Your right to ask us not to sell your CCPA PI**

You can always tell us not to sell your CCPA PI by clicking [here](#).

Once we receive and verify your request, we will not sell your CCPA PI unless you later allow us to do so. We may ask for your permission to resume sale of your CCPA PI at a later date, but we will wait at least 12 months before doing so.

## **We don't mind if you exercise your data rights**

We are committed to providing you control over your CCPA PI. If you exercise any of these rights explained in this section of the Privacy Policy, we will not disadvantage you. You will not be denied or charged different prices or rates for goods or services or provided a different level or quality of goods or services.

## **Consumers under 16 years old**

If we collect CCPA PI that we know is from a child under 16 years old, we will not sell that information unless we receive affirmative permission to do so. If a child is between 13 and 16 years of age, the child may provide that permission.

Any customer who wishes to request further information about our compliance with these requirements, or who has questions or concerns about our privacy practices and policies, can email us at [privacypolicy@att.com](mailto:privacypolicy@att.com), or write to us at AT&T Privacy Policy, Chief Privacy Office, 208 S. Akard, Room 2100, Dallas, TX 75202.

## **Contact us**

Need to update your information? We're happy to help you review and correct the information we have. For more information, or for help with other questions, you can:

- Email us at [privacypolicy@att.com](mailto:privacypolicy@att.com).
- Write to us at AT&T Privacy Policy, Chief Privacy Office, 208 S. Akard, Room 2100, Dallas, TX 75202.

For other inquiries, customer service contact numbers can be found at [att.com](http://att.com).