When Disaster Strikes

AT&T NETWORK DISASTER RECOVERY (NDR)

Our commitment to the communities we serve doesn't stop when a natural or man-made disaster occurs. The mission of the AT&T NDR team is to quickly recover AT&T connectivity to areas affected by disaster.

The Numbers:

>$1B
investment since 1992

750+ AT&T assets across the country

450+
portable market cell sites

65+
technology recovery trailers

275+
portable satellite communications solutions

40+
Flying COWs® (Cell on Wings) Drones & Robotic Dogs

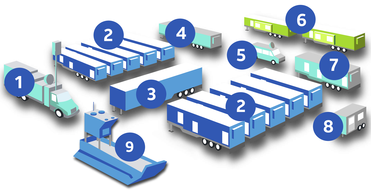
8
amphibious vehicles/watercraft

11K+
portable generators

2K+
pieces of supporting equipment

400+
recovery team members

The Assets:



1 SatCOLT (Satellite Cellular on Light Truck)
A mobile cell site vehicle that connects to the network via satellite and does not rely on commerical power.

2 Technology Recovery Trailer
Contains the same type of telecommunications equipment found in a brick-and-mortar network office.

3 Power Distribution Trailer
Acts as a sub-station for the recovery site—distributing commercial or generated power to the recovery and support trailers on a recovery site.

4 600 kW Generator
Large portable power generator.

5 ECV (Emergency Communication Vehicle)
Provides satellite-based wireless and Wi-Fi connectivity from this climate-controlled command workspace with a built-in power generator.

6 Mobile Command Center
Provides a central command location for the recovery site with connectivity to AT&T Global Technology Operations Center.

7 Hardware and Machine Shop
Carries the hardware and tools for the team to be self-sufficient in disaster-impacted areas.

8 Security/Medical Trailer
Controls acccess to the recovery site.

9 NDR Landing Craft
45' vessel designed to transport up to 20K pounds of cargo to sites like barrier islands that become isolated after hurricanes.

FIRSTNET. Built with AT&T

Response Operations Group™

With guidance by FirstNet® ROG, the AT&T NDR team also sets up public safety's dedicated fleet of 180+ land-based and airborne assets.

The AT&T Weather Operations Center has a team of degreed meteorologists delivering business-specific weather intelligence, analytics and forecasts.

Their expertise mitigates our risk of impact to the AT&T network and assets, along with helping keep our employees safe.

The Result

Rapid restoration of communications for consumers and businesses, and public safety on FirstNet, in the affected areas.

AT&T

Visit our NDR page.

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