AT&T's commitment to our customers doesn't stop when a natural or a man-made disaster occurs. The mission of the Network Disaster Recovery (NDR) Team is to recover AT&T voice and data service network elements to an area affected by a disaster.

THE NUMBERS:

95 TECHNOLOGY RECOVERY SEMI TRAILERS

30 SATELLITE COLTS* & ECVS*

150+ RECOVERY TEAM MEMBERS

$650M+ INVESTMENT

THE SET-UP:

1 Satellite Cell on Light Truck (*COLT) Provides 2G, 3G and 4G services to impacted areas.

2 Technology Trailer Contains the necessary type and amount of telecommunications equipment found in a setup and is used to process calls.

3 Power Distribution Trailer Acts as a sub-station for the recovery site—distributing commercial or generated power to the recovery and support trailers on a recovery site.

4 Hazardous Material Response Contains protective hazmats suits, hazardous material meters and breathing apparatus.

5 600kW Generator Large portable power generator.

6 Emergency Communications Vehicle (*ECV) Provides satellite-based VoIP, Ethernet and Wi-Fi services.

7 Command Trailer Provides a central command area for the recovery site and allows communications to the GNOC.

8 Hardware and Machine Shop Carries the hardware and tools for the team to be self-sufficient in disaster-impacted areas.

9 Security/Medical Trailer Controls access to the recovery site.

THE RESULT:

Rapid restoration of communications for consumers, businesses and public officials in the affected area.

Visit our NDR page.

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Contains the same type of telecommunications equipment found in a brick-and-mortar network office.