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Press Release

Superior Ambulance Transforms First Responder Communications with FirstNet

New Technologies Expand EMS Capabilities to Better Serve Communities Across the Midwest

DALLAS, March 27, 2023

Superior Ambulance is connecting paramedics in the Midwest to [FirstNet®](#), [Built with AT&T](#) – the *only* network built with and for America's first responders and the extended public safety community. Allowing Superior Ambulance to better serve communities in Illinois, Indiana, Michigan, Ohio and Wisconsin, this advancement equips first responders with new technological capabilities and reliable access to critical information both in the field and in the station.

FirstNet is delivering [interoperable](#) communications across public safety entities nationwide, allowing first responders to communicate with one another easily and quickly during everyday situations, big events and [emergencies](#). This is integral to solving the communications challenges public safety has experienced in the past.

With more than 500 vehicles, Superior Ambulance's emergency fleet is equipped with FirstNet-enabled tablets, cell phones and modems that allow paramedics to better connect with dispatchers and hospitals while in transit. With this new technology, paramedics can securely share sensitive patient information and data in near real-time, with healthcare professionals, allowing emergency responders to better align care before and during a hospital stay.

"The high level of availability provided by FirstNet allows our paramedics across the region in both rural and urban areas to stay connected whenever needed," said **Michael Tillman, Vice President, Superior Ambulance**. "Whether we are deployed on standby for events like the Chicago Marathon, working through winter storms or responding to daily emergencies, FirstNet allows us to have the priority and preemption that keeps our paramedics and our communities safer."

Superior Ambulance joined FirstNet to provide paramedics an entire public safety ecosystem of mission-ready tools and capabilities, including:

- **Always-on priority and preemption** to give first responders reliable access to the connection they need– and protect them from network congestion.
- **A separate, dedicated and highly secure network** core purpose-built for public safety and its sensitive communications.

- **Innovative tools** – public safety--centric innovative applications, mission-critical solutions and smart connected device options – to give public safety the actionable information and heightened situational awareness they need.
- A dedicated fleet of **150+ deployable network assets** public safety agencies can call upon for additional connectivity at no extra charge during planned events, urgent crises or operations in remote situations— a unique benefit to the industry.
- Access to holistic public safety **health and wellness tools and resources**, like [ROG the Dog](#), that go beyond network connectivity— all powered by the [FirstNet Health & Wellness Coalition](#), which represents more than 5.1 million first responders.

“We’re honored that Superior Ambulance chose FirstNet to improve its communications technology and connectivity,” said **Jim Bugel, President-FirstNet, AT&T**. “As public safety’s partner, we believe it is our mission to give first responders the most advanced wireless public safety broadband network to help keep our communities safe. FirstNet will help first responders in the Midwest and across the country perform at the highest levels to keep themselves and those they serve out of harm’s way.”

“FirstNet is the only broadband network built for public safety, by public safety,” said **Jeremy Zollo, Chief Market Engagement Officer at the First Responder Network Authority**. “We look forward to working with Superior Ambulance to make sure FirstNet continues to deliver the coverage and innovation they need to serve communities in the Midwest and help save lives.”

Visit [Superior Ambulance](#) to learn more.

Visit [FirstNet](#) to learn more.

About FirstNet, Built with AT&T

FirstNet is the only nationwide, high-speed broadband communications platform dedicated to and purpose-built for America’s first responders and the extended public safety community. Shaped by the vision of Congress and the first responder community following the 9/11 terrorist attacks, FirstNet stands above commercial offerings. It is built with [AT&T](#), in a public-private partnership with the [First Responder Network Authority](#) (FirstNet Authority) – an independent agency within the federal government. The FirstNet network is providing public safety with truly dedicated coverage and capacity when they need it. These advanced capabilities help fire, EMS, law enforcement and other public safety professionals save lives and protect their communities. Learn more at [FirstNet.com](#).

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