DALLAS, October 16, 2025

AT&T Provides Flexible Bill Payment Options to Customers Facing Financial Hardship

AT&T postpaid wireless customers can call or go online to explore alternative payment arrangements.

Key Takeaways:

- Payment options help eligible customers keep their connectivity service active amid financial hardship, while letting us know when and how they'll pay the balance.
- Such options are available to many customers worried about paying a bill by the standard due date.

Helping customers in times of need is an everyday part of how we do business. To help ease the burden, we offer flexible bill payment options to help customers keep their connectivity service active while they manage their finances.

Flexible Payment Arrangements to Keep You Connected

If you are worried about paying your AT&T bill on time, we're here for you. Our payment arrangement program may allow you to:

- Review your payment calendar online and select an available date. Set up your payment arrangement here.
- Delay your payment beyond the due date, helping workers who are missing paychecks and awaiting back pay avoid service interruption or a late fee.
- Depending on your payment history, select from several payment options.

We encourage affected postpaid wireless customers to visit our website at att.com/paymentarrangement to set up a payment arrangement or learn more about available support.

About AT&T

We help more than 100 million U.S. families, friends and neighbors, plus nearly 2.5 million businesses, connect to greater possibility. From the first phone call 140+ years ago to our 5G wireless and

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multi-gig internet offerings today, we @ATT innovate to improve lives. For more information about AT&T Inc. (NYSE:T), please visit us at about.att.com. Investors can learn more at investors.att.com.

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