



## Myia Health Chooses FirstNet®, Built with AT&T, to Remotely Monitor Critical Care Patients Nationwide

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**What's the news?** Myia Health has chosen FirstNet®, Built with AT&T, to provide reliable and highly secure connectivity for tablets and routers to support thousands of remote patient monitoring (RPM) kits and help improve access to care for vulnerable patients. The FirstNet network is critical for healthcare providers to access actionable patient health data from the home to help avoid preventable emergencies and improve patient quality of life.

The Myia Health data-driven virtual care platform is used by leading health systems to provide preventative and continuous care to patients in their homes living with complex chronic conditions, including heart failure, COPD, diabetes, and hypertension. The Myia platform is preconfigured based on patient conditions, enabling the reliable capture and transmission of critical health information and interactions, including:

- Physiological data from FDA cleared monitoring devices
- Patient reported symptoms
- Telehealth interactions such as live video visits and asynchronous chat

Using artificial intelligence (AI) and machine learning, Myia harnesses patient health data from these remote monitoring devices and notifies clinicians when they need to intervene quickly. Myia's intelligent platform helps clinicians support the right patient at the right time and can help identify the risk of adverse events weeks in advance. Insights gathered by the Myia Health operating system are integrated into clinical workflows and software, saving clinicians time and improving clinical capacity, making virtual care truly scalable. Remote patient monitoring over FirstNet helps ensure key patient data makes it to the right place at the right time, helping first responders to quickly respond during a medical crisis identified by this technology.

**Why is this important?** Myia serves high-risk patients nationwide, so reliable, highly secure connectivity, especially in rural areas, is a must. FirstNet provides both. It's the only nationwide, high-speed broadband communications platform dedicated to and purpose-built for America's first responders and the extended public safety community. It's Built with AT&T, in public-private partnership with the First Responder Network Authority (FirstNet Authority) – an independent agency within the federal government.



Myia Health joins FirstNet as an extended primary user - organizations and agencies that could be called on to help support public safety during emergency response. Extended primary users include healthcare, public works, essential government services, school security, transportation, and utilities. The work they are called on to perform ranges from mitigation, remediation, clean-up, and restoration to the provisioning of other services required during the time of an emergency or its aftermath. Eligibility for extended primary user status is rigorously reviewed before service is approved to help ensure that FirstNet's unique capabilities remain dedicated to first responders and those who support them.

**What are people saying?** "With virtual care expected to continue growing post-pandemic, the need for reliable and highly secure connectivity has never been greater," said **Joe Drygas, VP of AT&T Healthcare Industry Solutions**. "We're honored Myia Health chose FirstNet to help them power patient care that can help manage chronic conditions and redefine the quality of daily life."

"The ability to reach the most vulnerable of patients with varying degrees of acuity and risk from the comfort of their homes is paramount. The reliability of FirstNet gives our customers total peace of mind that critical data and insights are delivered uninterrupted and in near real-time, even to those without access to the internet," said **Vince Salvo, Myia's Chief Commercial Officer**.

#### **\*About AT&T Communications**

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#### **About Myia Health**

Myia is *The* AI-Driven Operating System for Scalable Virtual Care. Our intelligent and flexible enterprise platform makes it easy for healthcare organizations to provide a preventative model of care to patients with varying degrees of acuity and to deliver individualized population health at scale.

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