



AT&T Ranks Highest in Wireless Network Quality in the Southwest Region According to J.D. Power

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What's the news? Connection is at the heart of everything we do at AT&T, especially for our customers. We're dedicated to bringing them closer to family or friends and giving them the freedom to know that anything they need is just a phone call away. With our focus around serving customers first, we're proud to be the first in the Southwest region* by J.D. Power.

Study Results

AT&T ranks highest in wireless network quality in the recent study, with the lowest reported issues per 100 connections¹ for data quality in the Southwest region. This region includes Texas, Arkansas, Kansas, Missouri, and Oklahoma. The J.D. Power 2022 U.S. Wireless Network Quality Performance Study – Vol. 1 was based on the responses from wireless customers that had used their devices within a 48-hour timeframe.

"We're proud to be recognized by J.D. Power and are committed to being the leading wireless network that customers can count on," said Cristy Swink, Regional President-West, AT&T. "People rely on and trust us to make their lives easier and more efficient, which is more critical now than ever to keep them connected to what's most important to them."

For more information about the study, please visit <https://www.jdpower.com/business/press-releases/2022-us-wireless-network-quality-performance-study-volume-1>

¹ The PP100 network connections are a weighted average of customer-reported problems experienced with calling, messaging and data

*** Disclaimer:** AT&T received the lowest rate of reported problems in the Southwest (tied) in the J.D. Power 2022 U.S. Wireless Network Quality Performance Study Volume 1 of customers' perceptions of their network performance with wireless carriers. Visit [jdpower.com/awards](https://www.jdpower.com/awards) for more details



About AT&T Communications

We help family, friends and neighbors connect in meaningful ways every day. From the first phone call 140+ years ago to mobile video streaming, we @ATT innovate to improve lives. AT&T Communications is part of AT&T Inc. ([NYSE:T](#)). For more information, please visit us at [att.com](#).

About J.D. Power

J.D. Power is a global leader in consumer insights, advisory services and data and analytics. These capabilities enable J.D. Power to help its clients drive customer satisfaction, growth and profitability. Established in 1968, J.D. Power has offices serving North America, South America, Asia Pacific and Europe.