



MedSys Health Chooses FirstNet for Remote Patient Monitoring Solution Aimed at Improving Health Outcomes

Use of FirstNet® Will Help Expand Reach to Patients in Rural and Underserved Areas

DALLAS, Jan. 31, 2022

What's the news? MedSys Health, a South Florida start-up revolutionizing virtual care, is teaming with [FirstNet, Built with AT&T*](#), to simplify and expand its remote patient monitoring (RPM) solution for high-risk patients nationwide.

MedSys Health provides an end-to-end virtual care platform that includes RPM, telemedicine, and patient engagement solutions. Its RPM solution allows healthcare providers to monitor over 80% of chronic conditions, such as hypertension, heart disease, COPD, diabetes, heart failure, and respiratory health.

The health tech firm is adding smartphones from AT&T embedded with FirstNet IoT SIMs to its RPM kits. The kits contain one or more monitoring devices, such as pulse oximeters, glucometers, blood pressure monitors, respiratory monitors, and more. The smartphones provided in the RPM kits are preloaded with the MedSys Health app and paired with the kits' monitoring devices before shipping to create an easy out-of-the-box solution for patients. MedSys walks patients through their first reading and offers 24/7 dedicated customer support.

MedSys Health is providing RPM kits to healthcare providers as part of the FirstNet® Embedded IoT Program. FirstNet connectivity is critical for healthcare providers to access actionable patient health data from the home to help avoid preventable emergencies and improve patient quality of life.

The FirstNet Embedded IoT program allows for FirstNet eligible devices to be combined with FirstNet to create a single, end-to-end solution. Eligibility for the FirstNet Embedded IoT Program is rigorously reviewed before service is approved to help ensure devices meet the unique requirements of FirstNet, which was built for first responders and the extended public safety community that supports them, such as healthcare providers. FirstNet is built with AT&T, in public-private partnership with the First Responder Network Authority (FirstNet Authority) – an independent agency within the federal government.

Why is this important? RPM has played a critical role in advancing care during the pandemic. But MedSys Health realizes simplicity is key to RPM’s continued adoption. Almost [41% of Medicare patients](#) don’t have a smartphone or a wireless data plan, the pre-requisites for participating in a remote monitoring program. Adding a smartphone with FirstNet IoT connectivity to its RPM kits removes the complexity of onboarding for doctors and provides RPM access to more patients.

Before adding the smartphones to its RPM kits, MedSys would send the monitoring devices to the healthcare provider, who would then have to train patients how to use the devices with their personal smartphones. The process was cumbersome and daunting for the providers. And patients without a smartphone weren’t able to use the RPM kits.

With chronic diseases on the rise [in the U.S.](#), RPM not only can help improve care for these high-risk patients, but it also can reduce hospitalizations, readmissions, and healthcare costs. And with FirstNet as part of MedSys Health’s RPM solution, the company is able to reach underserved areas.

What are people saying?

“By teaming with FirstNet, Built with AT&T, we’re able to provide a simple remote patient monitoring solution to healthcare providers nationwide. Our solution is now able to reach more patients and help improve their health outcomes. For example, we are now able to serve an assisted living facility with a large patient population that would have been unreachable without these ready-to-use, out-of-the-box RPM kits. With our fully integrated virtual care platform, we believe MedSys Health is in the forefront of a positive disruption presenting an unparalleled opportunity to improve health outcomes and address the issue of ever-increasing cost of healthcare.” – **Safaquat Khan, CEO, MedSys Health**

“Patients want convenient access to personalized services at any place and any time, and the solution MedSys is providing is helping accomplish just that. We’re pleased to welcome MedSys as a member of our FirstNet IoT Embedded Program. This allows us to further our mission to deploy, operate, maintain, and enhance the only nationwide wireless communications platform dedicated to public safety and the extended community that support public safety response.” – **Joe Drygas, VP of AT&T Healthcare Industry Solutions**



“The capability to virtually monitor my patients with chronic conditions is extremely important to me. As of now, we have deployed the glucometer and the blood pressure monitoring devices to our patients. The MedSys kits, along with the smartphones as part of the RPM solution, allow us now to include even those patients who don’t own a phone with a data plan. The feedback from the patients involved in the RPM program has been great so far.” – **Dr. Cristian Breton, Primary Care & Diabetes Group of Kendall (Miami, FL)**

©2022 AT&T Intellectual Property. FirstNet and the FirstNet logo are registered trademarks and service marks of the First Responder Network Authority. All other marks are the property of their respective owners.

***About FirstNet, Built with AT&T**

Shaped by the vision of Congress and the first responder community following the 9/11 terrorist attacks, FirstNet stands above commercial offerings. It is built with [AT&T](#) in public-private partnership with the First Responder Network Authority (FirstNet Authority) – an independent agency within the federal government. The FirstNet network is providing public safety with truly dedicated coverage and capacity when they need it. These advanced capabilities help fire, EMS, law enforcement save lives and protect their communities. Learn more at [FirstNet.com](#).

About MedSys Health. Our solution is designed with the agility and flexibility to fit various types of practices. From remote patient monitoring to telemedicine to patient engagement application - we have what you need to provide virtual care to your patients. We provide you with the technology, expertise and support to maximize adoption and ensure success.

For more information, contact:

Sarah Holland
AT&T Corporate Communications
Phone: 469-841-8246
Email: sarah.holland@att.com